

FIG. 1

Customer Terminal
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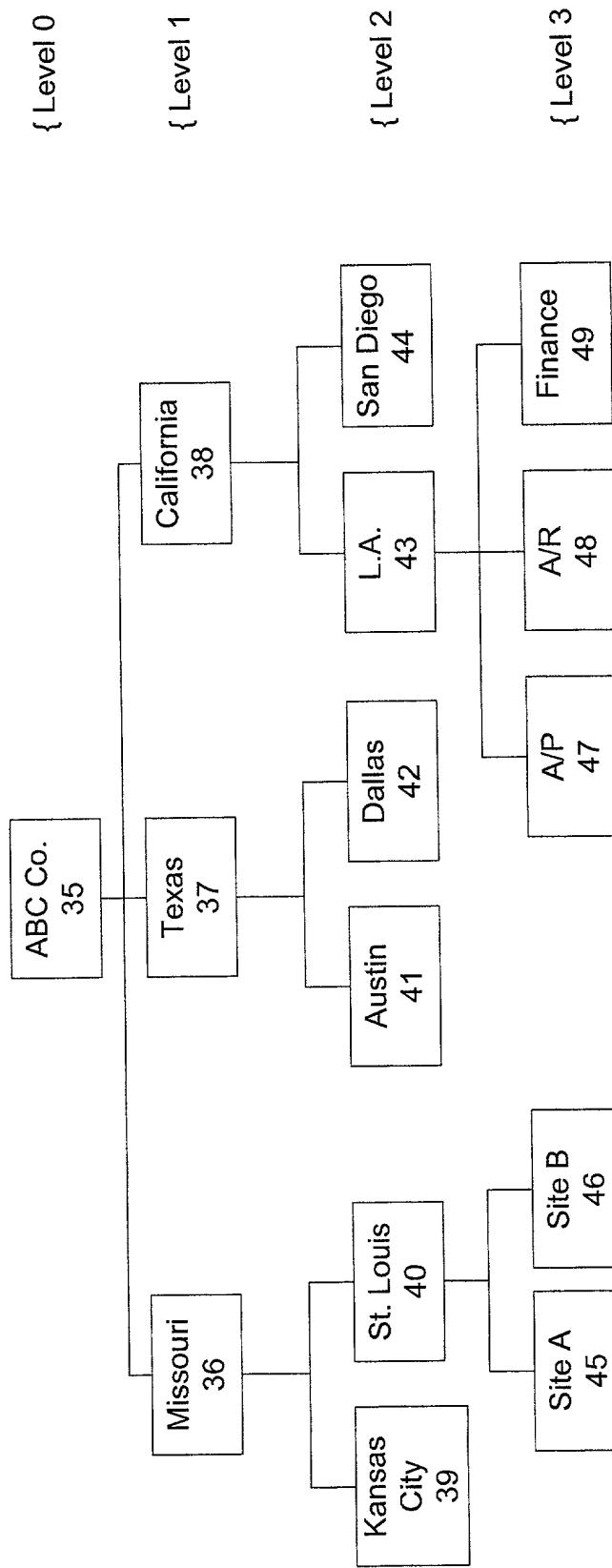
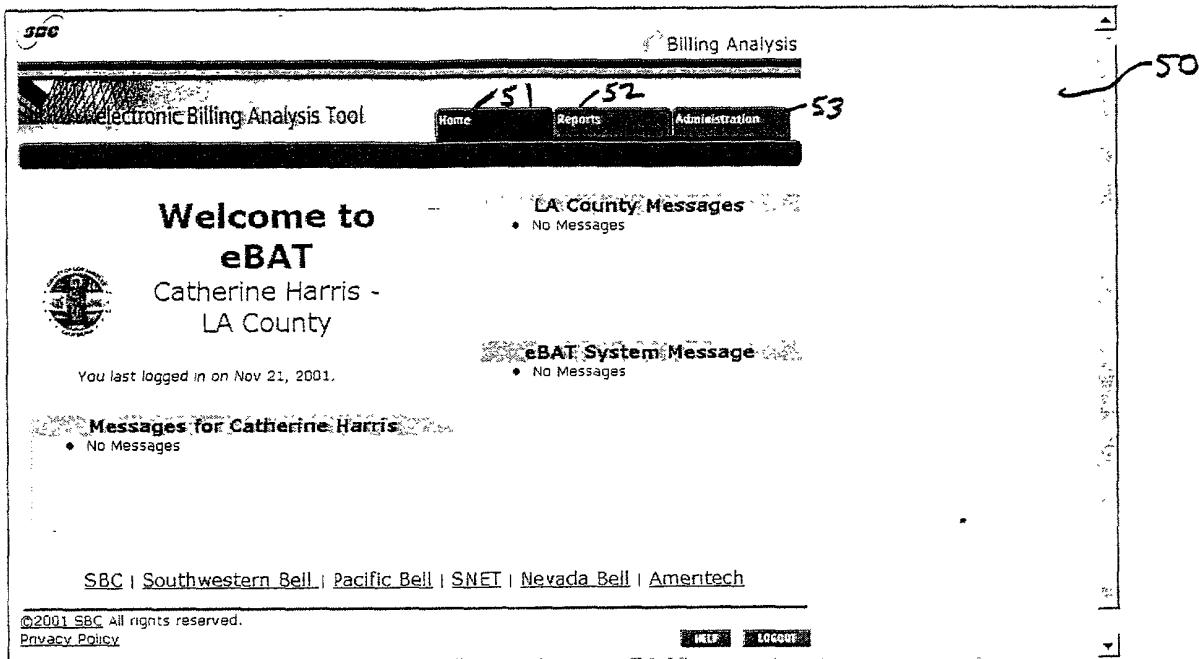


FIG. 2

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Welcome to eBAT
Catherine Harris - LA County

You last logged in on Nov 21, 2001.

LA County Messages

- No Messages

eBAT System Message

- No Messages

Messages for Catherine Harris

- No Messages

[SBC](#) | [Southwestern Bell](#) | [Pacific Bell](#) | [SNET](#) | [Nevada Bell](#) | [Ameritech](#)

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[HELP](#) | [LOGOUT](#)

Fig. 3

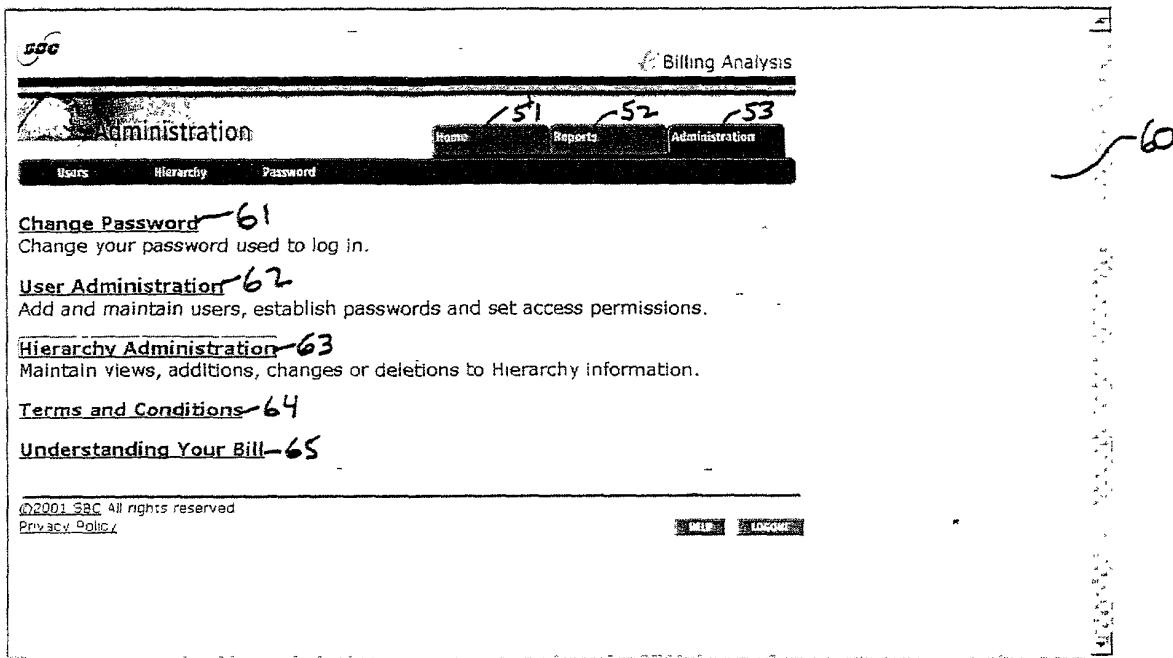


Fig. 4

70

Billing Analysis

Hierarchy Administration

51 52 53

Users **Hierarchy** Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on 77
 November 21, 2001 at 2:34 PM.

Hierarchy for County of Los Angeles

68 66 69 67 78

FIND HIERARCHY **FIND STATION**

CHECK-OUT HIERARCHY

- Select Hierarchy name to continue drilling into hierarchy.
 - You must check-out hierarchy before making changes.

Hierarchy - Description

PO0001 - COUNTY OF LOS ANGELES

71 72

Actions

view details | view stations

73 74 75 76

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77 78

HELP **LOGOUT**

Fig. 5

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SPC

Billing Analysis

User Administration. *CS1 CS2 CS3*

Home Reports Administration

Users *78* *100* *Check-Off Hierarchy*

Detail for Hierarchy: FO00001 (COUNTY OF LOS ANGELES)

Last Updated By gr1291 On Nov 15, 2001

101 *Hierarchy Name: FO00001

102 *Hierarchy Description: COUNTY OF LOS ANGELES

103 *Parent Hierarchy: Root

*Required fields.

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HELP LOGOUT

fig. 8

51 52 53

78

110

Hierarchy Administration

Users Hierarchy Password

Home Reports Administration

Station Numbers for F000001 (COUNTY OF LOS ANGELES)

- Select Station number to view details.
 - You must check-out hierarchy before making changes

FIND STATION

| Station Number | Identifier 1 | Identifier 2 | Actions |
|----------------|--------------------------------|--------------------|-------------|
| 111111111111 | 1234567900123456789012345674AA | | view detail |
| 1122334455667 | | | view detail |
| 1212122121 | 12112 | 12112 | view detail |
| 123456711111 | | | view detail |
| 1234567897777 | 1221 | 1212 | view detail |
| 2136804457484 | | | view detail |
| 3142356216 | | | view detail |
| 3232219768423 | | ADMINISTRATION/FAX | view detail |
| 3232220343493 | | PRIV LN-ALLOW | view detail |
| 66665555 | | INTERNATIONAL CL | view detail |
| 888333555555 | hereismytest | | view detail |
| | | | view detail |

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HELP LOGOUT

Fig 9

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Fig. 11

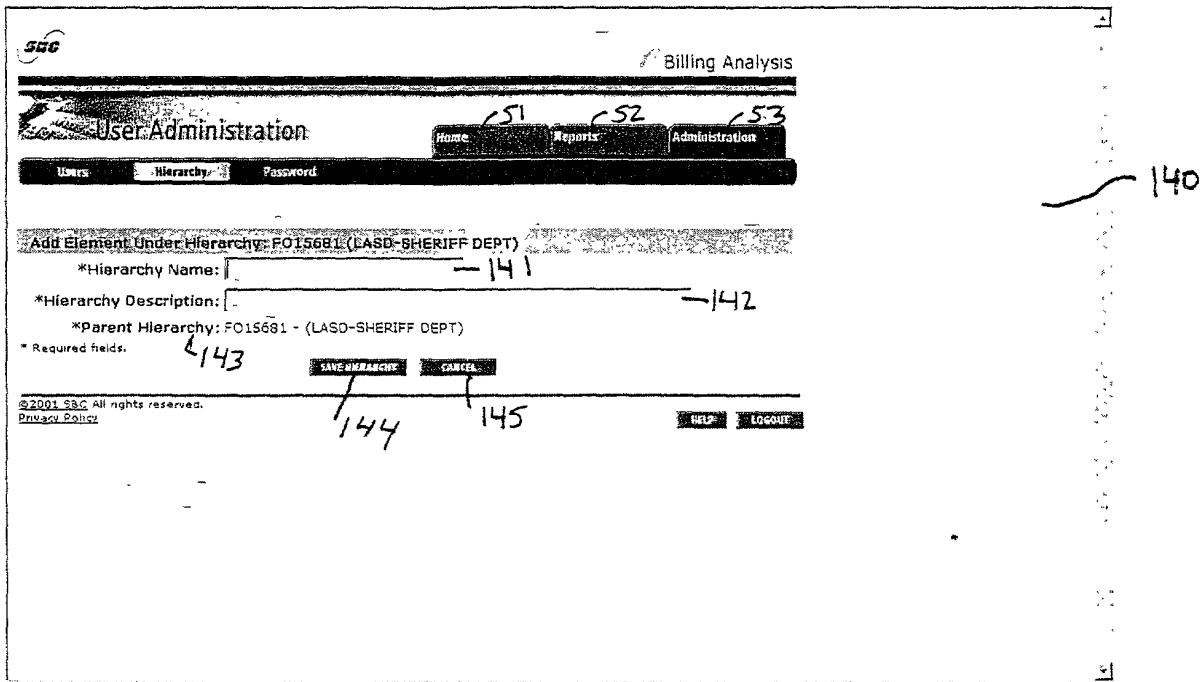


Fig. 12

gac

Billing Analysis

User Administration

51 52 53

Home Reports Administration

150

Users Hierarchy Password

CHECK HIERARCHY 121

Detail for Hierarchy: FO15681 (LASD-SHERIFF DEPT) Last Updated By pkd934 On Oct 10, 2001

*Hierarchy Name: FO15681 141

*Hierarchy Description: LASD-SHERIFF DEPT 142

*parent Hierarchy: FO00001 - (COUNTY OF LOS ANGELES) 143

*Required fields. 144

145

SAVE HIERARCHY MOVE HIERARCHY DELETE HIERARCHY CANCEL

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HELP LOGOUT

Fig. 13

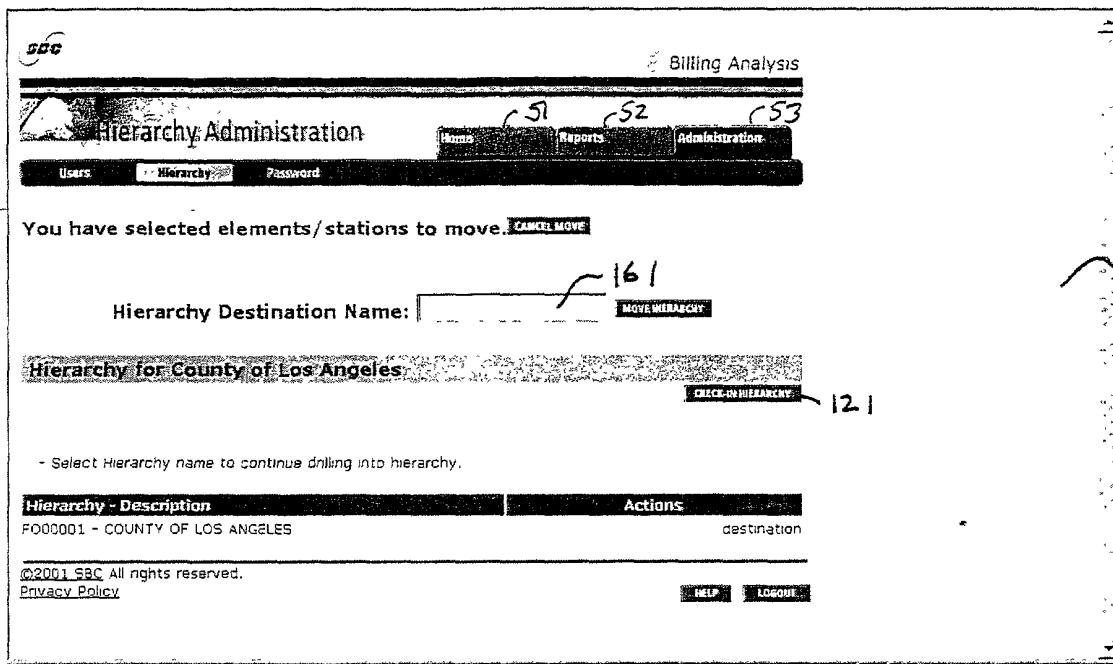


Fig. 14

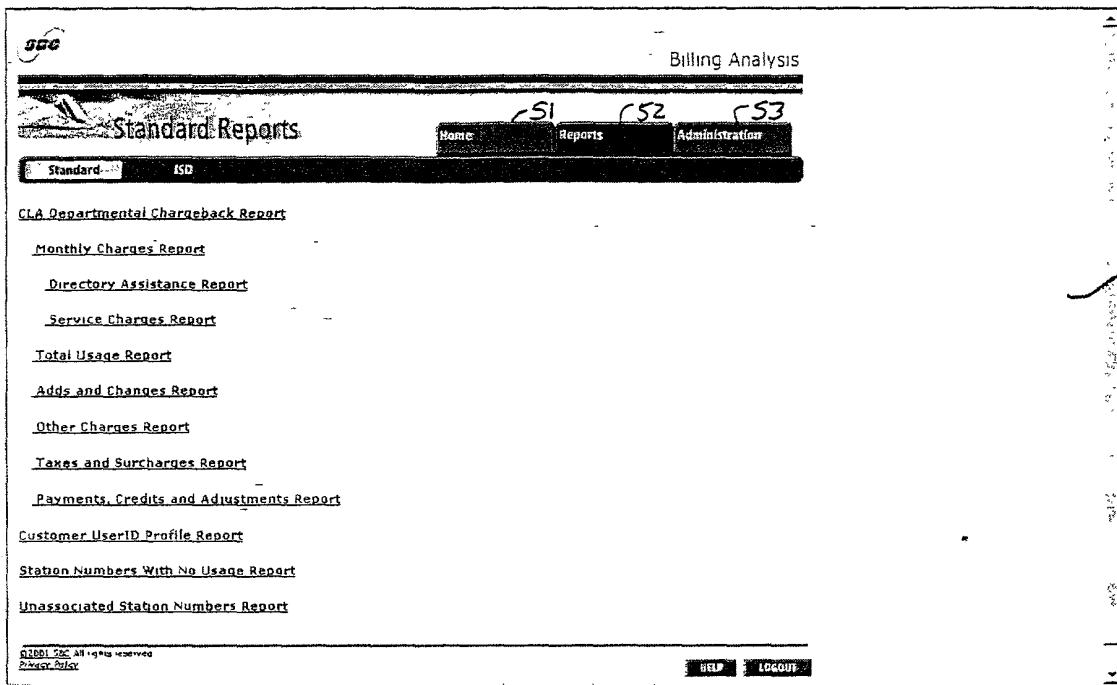


Fig. 15

gac

Billing Analysis

Bill At A Glance

Summary Report

1000000 - Company Root

| Report Column | Hide | Sorting | Filtering | Filter Value |
|----------------------------------|--------------------------|-------------------------------|-------------------------------|--------------------------|
| Monthly Charges | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| Total Usage | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| 188 Adds and Changes | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| 187 Other Charges | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| 186 Taxes and Surcharges | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| Enterprise Network Charges | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| Payments Credits and Adjustments | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |
| Total Charges | <input type="checkbox"/> | <input type="checkbox"/> None | <input type="checkbox"/> None | <input type="checkbox"/> |

190 APPLY CUSTOMIZATION
191 CLEAR VALUES
192 CANCEL

180 RELOAD
181 Logout

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Fig 16

500

51 (52) Billing Analysis

| Hierarchy Name | Total Charges |
|--------------------------|---------------|
| Company Root (STN) - 224 | \$0.00 |
| Accounting Dept - 225 | \$16.76 |
| Billing Dept - 226 | \$422.47 |
| HR Dept - 227 | \$38.46 |
| IT Dept - 228 | \$350.50 |
| Legal Dept - 229 | \$191.62 |
| Marketing Dept - 230 | \$100.56 |
| Total: | \$1,120.37 |

221
Company Root (10000)

Monthly Service Charges
Summary Report

10000 - Company Root 222

Report Date: October 2, 2001



223

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Logout Help

Fig 18

220

53

| Provider | Description | USOC | Activity Date | Rate | Quantity | Charge |
|--|--|-------|---------------|--------|----------|---------|
| PB | Measured Rate Business Svc. With Toll Restriction | 1MBTS | 03-13-00 | \$9.00 | 1.0 | \$9.00 |
| PB | Multi-Line Business No Inter Exchange Carrier Charge | 9PCC4 | ... | \$0.00 | 1.0 | \$0.00 |
| PB | Access for Interstate Calling Multi-Line Business | 9ZEU4 | 03-13-00 | \$4.44 | 1.0 | \$4.44 |
| PB | Contracted Dates: | CDATE | 05-16-00 | \$0.00 | 1.0 | \$0.00 |
| PB | 900/976 Blocking | CLI | 03-13-00 | \$0.00 | 1.0 | \$0.00 |
| PB | Tel. Number Complete Blocking | CNMBK | 03-13-00 | \$0.00 | 1.0 | \$0.00 |
| PB | You Uprising Is Not Published | NPV | 03-13-00 | \$0.28 | 1.0 | \$0.28 |
| PB | Number Portability Svc Charge | NSR | 03-13-00 | \$0.34 | 1.0 | \$0.34 |
| PB | Contract - Usage Discount Rate | RIM | 05-16-00 | \$0.00 | 1.0 | \$0.00 |
| PB | Toll Blocking | TRS | 03-13-00 | \$1.90 | 1.0 | \$1.90 |
| Subtotal: | | | | | | \$16.76 |
| Station Number: 310-547-0282 | | | | | | |
| Service Address: 26607 S WESTERN AV LOMITA, CA | | | | | | |
| Provider | Description | USOC | Activity Date | Rate | Quantity | Charge |
| PB | Measured Rate Business Svc. With Toll Restriction | 1MBTS | 03-13-00 | \$9.00 | 1.0 | \$9.00 |
| PB | Multi-Line Business No Inter Exchange Carrier Charge | 9PCC4 | ... | \$0.00 | 1.0 | \$0.00 |
| PB | Access for Interstate Calling Multi-Line Business | 9ZEU4 | 03-13-00 | \$4.44 | 1.0 | \$4.44 |



August - Summary Only
No Hierarchy

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
ONE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

Page 2 of 2
Customer ID 0123456789
Bill ID 000001
Billing Date Dec 19, 2001

Account Summary

| 251 | Anheuser Busch | 252 | 253 | Monthly 254 | Usage 255 | Other Charges 256 | Taxes and 257 | Total 258 |
|---------------------------|-----------------|------------|-----|-------------|-----------|-------------------|---------------|------------|
| | | | | Charges | | and Credits | Surcharges | |
| | 314 230-3000 | SBC ASI | | | | 7,892.50 | | 7,892.50 |
| | 314 230-4040 | CINGULAR | | | | 1,127.50 | | 1,127.50 |
| | 314 231-5000 | SWBELL LD | | | | 4,291.65 | | 4,291.65 |
| | 314 235-1234 | SWBELL LD | | | | 3,289.00 | | 3,289.00 |
| 259 | 314 235-1234 | SWBELL TEL | | 50.00 | 350.00 | 1,000.00 | 140.00 | 1,540.00 |
| | 314 235-1237 | SWBELL LD | | | | 3,784.00 | | 3,784.00 |
| | 314 235-1237 | SWBELL TEL | | 50.00 | 275.00 | 1,035.00 | 136.00 | 1,496.00 |
| | 314 235-4500 | SWBELL LD | | | | 3,344.00 | | 3,344.00 |
| | 314 235-4500 | SWBELL TEL | | 50.00 | 200.00 | 1,125.00 | 137.50 | 1,512.50 |
| | 314 235-5000 | SWBELL TEL | | 50.00 | 800.00 | 1,450.00 | 230.00 | 2,530.00 |
| | 314 235-5478 | SWBELL LD | | | | 484.00 | | 484.00 |
| | 314 235-5478 | SWBELL TEL | | 50.00 | 80.00 | 1,075.00 | 120.50 | 1,325.50 |
| | 314 235-5479 | SWBELL LD | | | | 4,455.00 | | 4,455.00 |
| | 314 235-5479 | SWBELL TEL | | 50.00 | 250.00 | 1,000.00 | 130.00 | 1,430.00 |
| | 314 878-7273 | SWBELL LD | | | | 594.00 | | 594.00 |
| | 314 878-7273 | SWBELL TEL | | 50.00 | 150.00 | 1,075.00 | 127.50 | 1,402.50 |
| | 314 878-8799 | SWBELL LD | | | | 528.00 | | 528.00 |
| | 314 878-8799 | SWBELL TEL | | 50.00 | 300.00 | 1,035.00 | 138.50 | 1,523.50 |
| | 314 889-5621 | SWBELL LD | | | | 1,199.00 | | 1,199.00 |
| | 314 889-5621 | SWBELL TEL | | 50.00 | 850.00 | 1,335.00 | 223.50 | 2,488.50 |
| | 925 244-4250 | MCI | | | | 2,821.50 | | 2,821.50 |
| | 925 244-4250 | PAC BELL | | 50.00 | 400.00 | 1,020.00 | 147.00 | 1,617.00 |
| | 925 244-5050 | MCI | | | | 2,805.00 | | 2,805.00 |
| | 925 244-5050 | PAC BELL | | 50.00 | 300.00 | 1,075.00 | 142.50 | 1,567.50 |
| | 925 244-7100 | MCI | | | | 4,933.50 | | 4,933.50 |
| | 925 244-7100 | PAC BELL | | 50.00 | 250.00 | 1,035.00 | 133.50 | 1,468.50 |
| | 925 277-4000 | MCI | | | | 4,427.50 | | 4,427.50 |
| | 925 277-4000 | PAC BELL | | 50.00 | 200.00 | 1,000.00 | 125.00 | 1,375.00 |
| | 925 277-4025 | MCI | | | | 3,382.50 | | 3,382.50 |
| | 925 277-4025 | PAC BELL | | 50.00 | 300.00 | 1,000.00 | 135.00 | 1,485.00 |
| | 925 277-5000 | MCI | | | | 4,757.50 | | 4,757.50 |
| | 925 277-5000 | PAC BELL | | 50.00 | 435.00 | 1,125.00 | 161.00 | 1,771.00 |
| | 925 866-6000 | MCI | | | | 4,966.50 | | 4,966.50 |
| | 925 866-6000 | PAC BELL | | 50.00 | 575.00 | 1,000.00 | 162.50 | 1,787.50 |
| | 925 867-3002 | MCI | | | | 3,360.50 | | 3,360.50 |
| | 925 867-3002 | PAC BELL | | 50.00 | 225.00 | 1,045.00 | 132.00 | 1,452.00 |
| | 925 867-5478 | MCI | | | | 3,162.50 | | 3,162.50 |
| | 925 867-5478 | PAC BELL | | 50.00 | 100.00 | 1,000.00 | 115.00 | 1,265.00 |
| | 925 867-6250 | MCI | | | | 4,097.50 | | 4,097.50 |
| | 925 867-6250 | PAC BELL | | 50.00 | 80.00 | 1,025.00 | 115.50 | 1,270.50 |
| | 999999999999991 | SWBELL IS | | | | 1,276.00 | | 1,276.00 |
| | 999999999999999 | SWBELL TEL | | 500.00 | 53,200.00 | 5,900.00 | 5,960.00 | 65,560.00 |
| Totals for Anheuser Busch | | | | 1,450.00 | 59,320.00 | 97,334.15 | 8,712.50 | 166,816.65 |

Fig. 20



August - Summary Only With Hierarchy

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
ONE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

Page 2 of 3
Customer ID 0123456789
Bill ID 000001
Billing Date Dec 19, 2001

260

Account Summary

| Account Summary | | 261 Hierarchy Total | 254 Monthly Charges | 255 Usage | 256 Other Charges and Credits | 257 Taxes and Surcharges | 258 Total | |
|----------------------------|------------------|---------------------------|---------------------------|--------------|-------------------------------------|--------------------------------|--------------|----------|
| Anheuser Busch Missouri | 251 | 113,045.15 | | | 7,892.50 | | 7,892.50 | |
| 262 | 314 230-3000 | SBC ASI | | | 1,127.50 | | 1,127.50 | |
| | 314 230-4040 | CINGULAR | | | 4,291.65 | | 4,291.65 | |
| | 314 231-5000 | SWBELL LD | | | 1,450.00 | 230.00 | 2,530.00 | |
| | 314 235-5000 | SWBELL TEL | 50.00 | 800.00 | 1,276.00 | | 1,276.00 | |
| | 9999999999999991 | SWBELL IS | | | 5,900.00 | | 5,900.00 | |
| | 9999999999999999 | SWBELL TEL | 500.00 | 53,200.00 | | | 65,560.00 | |
| 264 St. Louis Brewing | 266 | 30,365.50 | | | | | | |
| | Specialty Beers | 268 | 25,509.00 | | | | | |
| | Crow | 270 | 17,803.50 | | | | | |
| | 314 235-1234 | SWBELL LD | | | 3,289.00 | | 3,289.00 | |
| | 314 235-1234 | SWBELL TEL | 50.00 | 350.00 | 1,000.00 | 140.00 | 1,540.00 | |
| | 314 235-1237 | SWBELL LD | | | 3,784.00 | | 3,784.00 | |
| | 314 235-1237 | SWBELL TEL | 50.00 | 275.00 | 1,035.00 | 136.00 | 1,496.00 | |
| | Holder | 271 | 7,694.50 | | | | | |
| | 314 235-5478 | SWBELL LD | | | 484.00 | | 484.00 | |
| | 314 235-5478 | SWBELL TEL | 50.00 | 80.00 | 1,075.00 | 120.50 | 1,325.50 | |
| | 314 235-5479 | SWBELL LD | | | 4,455.00 | | 4,455.00 | |
| | 314 235-5479 | SWBELL TEL | 50.00 | 250.00 | 1,000.00 | 130.00 | 1,430.00 | |
| | Regular Beer | 269 | 7,705.50 | | | | | |
| | Schwarz | | 4,048.00 | | | | | |
| | 314 878-7273 | SWBELL LD | | | 594.00 | | 594.00 | |
| | 314 878-7273 | SWBELL TEL | 50.00 | 150.00 | 1,075.00 | 127.50 | 1,402.50 | |
| | 314 878-8799 | SWBELL LD | | | 528.00 | | 528.00 | |
| | 314 878-8799 | SWBELL TEL | 50.00 | 300.00 | 1,035.00 | 138.50 | 1,523.50 | |
| | Wasser | | 3,657.50 | | | | | |
| | 314 889-5621 | SWBELL LD | | | 1,199.00 | | 1,199.00 | |
| | 314 889-5621 | SWBELL TEL | 50.00 | 850.00 | 1,335.00 | 223.50 | 2,458.50 | |
| | Distribution | 267 | 4,856.50 | | | | | |
| | 314 235-4500 | SWBELL LD | | | 3,344.00 | | 3,344.00 | |
| | 314 235-4500 | SWBELL TEL | 50.00 | 200.00 | 1,125.00 | 137.50 | 1,512.50 | |
| California | 263 | 53,773.50 | | | | | | |
| San Ramon | 265 | 53,773.50 | | | | | | |
| 925 867-3002 | 266 | MCi | | | 3,360.50 | | 3,360.50 | |
| 925 867-3002 | Specialty Beers | 268 | PACBELL | 50.00 | 225.00 | 1,045.00 | 132.00 | 1,452.00 |
| Brewing | 42,207.00 | | | | | | | |
| 925 277-5000 | 266 | MCi | | | 4,757.50 | | 4,757.50 | |
| 925 277-5000 | Specialty Beers | 268 | PACBELL | 50.00 | 435.00 | 1,125.00 | 161.00 | 1,771.00 |
| Kemp | 271 | 9,795.50 | | | | | | |
| 925 867-5478 | MCi | | | | 3,162.50 | | 3,162.50 | |
| 925 867-5478 | PACBELL | | 50.00 | 100.00 | 1,000.00 | 115.00 | 1,265.00 | |
| 925 867-6250 | MCi | | | | 4,097.50 | | 4,097.50 | |
| 925 867-6250 | PACBELL | | 50.00 | 80.00 | 1,025.00 | 115.50 | 1,270.50 | |
| Regular Beer | 269 | 25,883.00 | | | | | | |
| Lucier | 10,670.00 | | | | | | | |
| 925 277-4000 | MCi | | | | 4,427.50 | | 4,427.50 | |
| 925 277-4000 | PACBELL | | 50.00 | 200.00 | 1,000.00 | 125.00 | 1,375.00 | |
| 925 277-4025 | MCi | | | | 3,382.50 | | 3,382.50 | |
| 925 277-4025 | PACBELL | | 50.00 | 300.00 | 1,000.00 | 135.00 | 1,485.00 | |
| Townzen | 15,213.00 | | | | | | | |
| 925 244-4250 | MCi | | | | 2,821.50 | | 2,821.50 | |
| 925 244-4250 | PACBELL | | 50.00 | 400.00 | 1,020.00 | 147.00 | 1,617.00 | |
| 925 244-5050 | MCi | | | | 2,805.00 | | 2,805.00 | |
| 925 244-5050 | PACBELL | | 50.00 | 300.00 | 1,075.00 | 142.50 | 1,567.50 | |

Fig. 21